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- Agreement or memorandum of an Agreemer



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AGREEMENT

BETWEEN THE MATRIKA SADAN HOSPITAL INCORPORATED UNDER THE MEDICAL ESTABLISHMENT ACT AT RAMGARH, JHARKHAND HAVING ITS REGISTERED OFFICE NEAR INDIAN OIL PETROL PUMP, PO:BARKIPONA, PS: RAJRAPPA, RAMGARH, JHARKHAND-825101



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OBJECTS

FOR PROVIDING HOSPITALISATION AND/OR OUT PATIENT CARE TO AN INDIVIDUAL COVERED UNDER THE **HEALTH CARE SCHEME**.

This Agreement made at MATRIKA SADAN HOSPITAL OFFICE, MURBANDA on 21/02/2020 for a period of Three (3) years between MATRIKA SADAN HOSPITAL a company duly registered under the medical establishment act, having its Corporate Office at MURBANDA, NEAR INDIAN OIL PETROL PUMP, PO:BARKIPONA, PS: RAJRAPPA, RAMGARH, JHARKHAND-825101.

AND

RAMGARH ENGINEERING COLLEGE (Estd. By Govt of Jharkhand & run by Techno India under PPP) Located at MURBANDA, PO:BARKIPONA, PS: RAJRAPPA, DIST: RAMGARH, JHARKHAND-825101

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Where the company has formulated a HEALRTH CARE SCHEME under which the individuals who are enrolled under the scheme either individuals or in-groups are provided with hospitalization benefits AND WHEREAS in pursuance of the providers of an agreement with the company has agreed to extend insurance cover to the members on the terms and conditions, hereinafter appearing.

It is agreed and between the parties as follows: -

- 1. That the Company shall provide to each member, of the scheme, with an identification card with recent photograph of the member, his/her name, age, sex, name of insurer, policy no, validity and card no. The details of the benefits to which the member is eligible and conditions thereof and the monetary limit of the insurance cover duly signed by the member and attested by an authorized person of Company which shall be presented for purpose of assisting hospital in verifying member eligibility. For any verification or clarification with regard to the status/eligibility of any member of the scheme during the validity period of the scheme the hospital should correspond with the company.
- That the Participating Provider Hospital shall admit the member of the Health Care Scheme into the
 Hospital after due verification of the member's eligibility by verifying all the details given on the identity
 card and give the member appropriate treatment within the monetary limit specified therein, for covered
 services only.
- 3. In case the Participating Provider Hospital finds any tampering, false or incorrect information or any thing to that effect in the identification card of any member of the scheme, the Participating Provider Hospital shall immediately inform the company on which the company shall take necessary steps and instruct the Participating Provider Hospital with regard to the eligibility of the member.
- 4. In case of any Emergency, the Participating Provider hospital shall inform the company with in 24 hours of admission of a valid member by Fax, Telex, and Telegram. In case the admission of a member is conveyed by Telephone call with in 24 hours the same should be confirmed by a Letter/Fax with in next 24 hours.
- 5. The Participating Provider Hospital shall submit/send to the company the original of the discharge summary along with all original bills, prescriptions, diagnostic/investigation reports, pathological reports accompanied by the claim from duly signed by insured within 7 days from the date of discharge of the member from the Participating Provider Hospital. No claim shall be entertained after 30 days from the date of discharge of the member of the scheme.
- The Participating Provider Hospital shall make available to the company such information/additional information and assistance as may be required by the company in regard to settlement of the claim of the Participating Provider Hospital.
- The Participating Provider Hospital shall be paid the bills amount within a period of 30 days of receipt of complete bills at the company office.
- 8. The participating Provider Hospital shall give 10% discount on total bills to the clients of the company.
- While making a claim the Participating Provider Hospital shall drawn the claim as permissible under the rate card (hospital Tariff) and permitted by the company at the time of agreement.
- 10. The Participating Provider Hospital shall ensure that all members of the Scheme are admitted/treated as the case may be on a priority basis in this context means making available to the members, services like admission/treatment, beds on an urgent basis. In case there is no accommodation available for the members in the Participating Provider Hospital the Provider shall make all attempts through his good offices to accommodate and admit the member to other Hospital/Nursing Home, subject to the confirmation from the concerned member.
- 11. The company shall prescribe quality standards to the Participating Provider Hospital. It is mandatory for the Participating Provider Hospital to adhere to these standards and they are subject to periodic inspection and review.
- 12. The Provider will ensure the highest level of service to its members. The Doctors/Authorized representatives of the company shall be free to visit Participating Provider Hospital to check quality standards, review and discuss treatment. During such visit and enquiries, the representatives of the company shall have full access to the member patient's medical records.
- 13. The Company as well as the Participating Provider Hospital shall have a right to terminate this agreement at any time without assigning any reason by giving a 30 days prior notice after paid all dues of the Hospital/Nursing Home.
- 14. The Participating Provider Hospital shall not take any deposit of any kind or any amount of money in lieu of deposit at the time of admission from the members of the company.
- 15. The Participating Provider Hospital shall treat the members in the hospital only for the required number of days for treatment and carry out only the required investigations/procedures for the particular ailment or disease as the case may be for which the member has been admitted/checked as per guidelines to be followed.
- 16. The Participating Provider Hospital shall have no objection to the Company using its name, as a preferred provider, in their advertising and promotional literature.

- 17. The Company shall not be responsible for any dispute between the member and the Participating Provider Hospital with regard to any allegation of medical negligence on the part of the Participating Provider Hospital or the Doctor/Doctors concerned.'
- 18. The Provider Hospital shall charge the individuals with
- Telephone Charges, b) Ambulance Charges, c) Registration / Admission or File Charges, d) Extra diet Charges, so incurred by the member or any of his family members during their stay in the Provider Hospital.

DIRECTOR CUM L/C

MATRIKA SADAN HOSPITAL

NB: In case patient declines to pay the difference between the authorized amount & Hospital Amount estimate the hospital has got the right to refuse admission.

PRINCIPAL INCHARGE

RAMGARH ENGINEERING COLLEGE

Principal In-Charge

Ramgarh Engineering College At- Murubanda, Po-Barkipona (82510).

Witnessed by

2/12/20

2. Utsav Mukul, 21/02/2020

Name: UTSAV MOKUL

Branch: Electrical Engineering
Batch: 2018-22

2rd year (4th sem).